



## Link Watch

### 24/7 Proactive Circuit Monitoring

Staying connected to the Internet is mission critical. Poor connection performance and downtime is very expensive and frustrating. That is why Telnes strives to deliver the highest quality of service.

Link Watch is one of our newest services designed to provide your business with even better Internet access. Our proprietary Link Watch system monitors your Internet connection 24 hours a day 7 days a week 365 days a year. Specifically, we monitor uptime, latency, and packet loss.

This extremely proactive approach saves money and eliminates frustrations by increasing response time, matching performance to your SLA, and constantly tweaking your connection for optimal performance.

#### Scenario:

##### Typical

1:30 AM and your connection drops. No one knows until your staff arrives at the office at 8:00 AM. Productivity is slowed costing money and time is wasted resolving the issue.

##### with Telnes Link Watch

1:30 AM and your connection drops. The Telnes Link Watch system identifies the problem. Telnes goes to work and resolves the issue. 8:00 AM your staff arrives and goes to work.

A smarter choice.

# Just \$ 20 /month

### 24-7-365 Realtime Monitoring

...Exclusively From Telnes

"My business cannot afford for our web servers to go down. The Link Watch system from Telnes gives us peace of mind. We know that if there is a problem with our Internet connection, it will be resolved right away."

*Improve* Response Time

*Increase* Uptime

*Decrease* Packet Loss

*Decrease* Latency